iGAAP on DART
Frequently Asked Questions
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ACCESS THE SITE

How do I log in to DART or reset my password?

1. Click “Log in / Register” on the top banner of the home page, then click “Log in” on the drop-down menu.

2. On the next page, select “Client or business partner”

3. On the next page, log in with your DART credentials

4. To reset your password, click “Forgot Password” and follow the instructions on the pop-up window to continue.
SITE FEATURES

How do I add comments and highlights to DART content?

When browsing much of the content in DART (e.g., iGAAP paragraphs), you can add personal comments to them (e.g., notes or reminders). Add up to three comments per paragraph, each up to 250 characters. Save your comments or add them to a reading list for quick access later. Comments are encrypted and inaccessible to other users.

You can also highlight paragraphs for future reference. Eight color choices are available, and you can rename each color with a descriptive label (e.g., Follow up this week).

Save highlighted paragraphs or add them to a reading list for quick future reference.
Are there tips for achieving the best search results?

Note that DART’s default search is an “or” search (e.g., investment hedge will return all results that contain investment, hedge, or both terms). To search for the exact phrase, put quotation marks around your search terms (e.g., “investment hedge”).

The following tips will also help you achieve the best possible search results:

- Enter search terms in lowercase to avoid problems with special characters.
- Use the root of the word (e.g., manufacture rather than manufactured or manufacturing) to generate broader search results. DART automatically uses stemming to find variations of the root word.
- Use the filters to the left of the search results to narrow your hits by content provider (e.g., Deloitte, FASB, SEC, IASB).
- DART’s default search features include a predefined set of synonyms (e.g., nfp will return the same search results as not-for-profit). If you would like to propose additions to the predefined set, please send us an e-mail at dart@deloitte.com.
- Use Boolean operators to limit or refine your search results (see examples below).

See the Help section on the home page for additional search tips.
How do I **filter** my searches?

DART’s filtering options allow you to narrow your search results quickly and easily. After you enter a search term, options for filtering display in the left pane.

You can filter by:

- **Content Type** (e.g. Deloitte Publications or iGAAP).
- iGAAP Volumes
- Using the Narrow by feature you can filter search results to a specific section of a volume.

As you make selections, the search results refresh automatically.
Can I save my searches?

You can save complex searches to re-run again later.

Perform your search then click the down arrow in the Search box and choose Save search. Name the search and click OK. To re-run a search click the down arrow and choose a search.

Can I make it easier to read the content on a smaller screen?

For easier reading, especially on smaller devices, you can remove the clutter and maximize the content area.

Click the Collapse contents button.

Uncheck the Display Markup Tools option on the Menu.
**Where am I on the site?**

The location icon will help you pinpoint your location on DART. Use the **You are here** button to quickly see where the page or search result you are viewing falls within the hierarchy of DART content. Then, use the surrounding links to easily navigate to different locations.

![Location Icon Screenshot](image-url)
Where can I find a list of the Deloitte Guidance?

If you are looking for a list of the Deloitte Guidance (previously the Q&As) on a specific Standard then use the Contents drop down within the relevant chapter of iGAAP and select Deloitte Guidance.

Once Deloitte Guidance is selected the Table of Contents changes to show the Deloitte Guidance items only. Click Contents to show the standard Table of Contents.

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Accounting for entitlement Im!

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and an entity with ‘under-lift’ has

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How do I use **My Reading List** to save content for future reference?

Store commonly referred to guidance and documents in the My Reading List feature by selecting Add to Reading List. You can access your reading lists under the Library menu.

- **Add to Reading List** – This option is accessible under the page menu and is used to add individual pages to an individual’s reading list. The user can set up multiple reading lists for different topics.
- **Reading List options** – When a user views an individual reading list, the user can remove items previously added, reorder the items previously added, or check the boxes next to items and click on the “Combine selected items” link in the upper right portion of the screen to get a single page that contains the contents of each item selected.

![Image of My Reading List feature]
SUBSCRIPTION

Can I share my login for iGAAP access?

No. Your comments, Highlights, saved Searches and Reading Lists are specific to your login and it should not be shared.

Can my colleagues request access to iGAAP?

If you are the first person to subscribe then as the Group Administrator (by default the first user in the group) you have the ability to add, modify or renew the subscription as well as add, remove, or edit all user information. You may also assign administrator rights to other users, allowing for multiple Group Administrators. Get in touch with your Deloitte contact or DART@Deloitte.com if you have any further questions.

What is the cost of DART Subscriptions?

Current pricing and discount information is available here.
How do I subscribe to DART?

To subscribe:

1. Click on “Log in / Register” on the top banner of the home page
2. Click “Register / Subscribe” on the drop-down menu.
3. On the following pages, select your subscription plans, content packages and enter account and payment details to complete your subscription.

What forms of payment are accepted?

You may subscribe to DART with any of the following types of credit cards: Diners Club, Discover, Master Card, or Visa.

Is there a free trial?

Yes. A one-time 30-day trial subscription is available. Once your trial subscription expires, you will be able to view free content only.
Can I subscribe to multiple trial accounts?

No. You may subscribe to a one-time 30-day trial subscription. Review the Terms of Use for additional information. Prior to the trial subscription expiration, you will be notified and given a link to upgrade to an annual subscription.

What is the refund policy?

There is a 30-day refund policy from the start of the subscription. Refunds/cancellations are not available after 30 days.

What is a registered user account?

A registered user may view content on DART which is designated as free. Content which is not available to a registered user will have a lock icon (🔒) next to it.

How do I renew my subscription to other packages?

Only the group administrator(s) on the account can renew a subscription.

To renew a subscription:

1. Once logged in to DART, click “Log in / Register” on the top banner of the home page.
2. Click “View account settings” on the drop-down menu.
3. On the next page, select “Subscriptions” from the top banner and renew the applicable subscription.
How do I add/modify licenses or content packages?

To edit a subscription:

1. Once logged in to DART, click “Log in / Register” on the top banner of the home page.
2. Click “View account settings” on the drop-down menu.
3. On the next page, select “Subscriptions” from the top banner and make desired changes to the applicable subscription.
4. If the subscription is still active, there will be an icon to “Update Subscription” when expanding the view of the subscription.

Is there a limit to the number of users per subscription?

No. You may add an unlimited number of users at no additional charge. However, the number of users who are able to access DART simultaneously will be limited to the number of licenses purchased. For example, if you have two licenses, only two users may access DART at the same time.
SUBSCRIPTION ADMINISTRATION

What is a group administrator?

The Group Administrator (by default the first user in the group) has the ability to modify or renew the subscription as well as add, remove, or edit all user information. They may also assign administrator rights to other users, allowing for multiple Group Administrators.

How do I find and manage my account details?

1. Once logged in to DART, click “Log in / Register” on the top banner of the home page, then click “View account settings” on the drop-down menu.
2. Select Users, Groups, Subscriptions or Reports to manage the details of each section.

How do I add new users to my account?

1. One logged in to DART, click “Log in / Register” on the top banner of the home page, then click “View account settings” on the drop-down menu.
2. Select “Add New User” button on the bottom of the page

Can multiple users access DART with the same username and password?

No. Each user must log in with a unique username (email address) and password in order to take advantage of customization features such as comments, highlights, and reading lists. A subscription may contain an unlimited number of users at no additional cost; however, the number of users who are able to access DART simultaneously will be limited to the number of licenses your company purchases.

Can there be more than one administrator on the account?

Yes there may be multiple administrators assigned to manage an account.
TECHNOLOGY

DART is accessible on any device (including mobile) and optimized to support the latest versions of Internet Explorer, Firefox, Chrome, and Safari.

Note: Due to the screen size on mobile devices content viewing may be limited

CONTACT SUPPORT

For information regarding DART content, please contact your client service team. For technical or administrative inquiries, contact DART support at:

Email: dart@deloitte.com

Phone number: 1-615-738-2907 or 1-800-877-0145

Support hours: Monday-Friday 8:30 a.m. - 6:00 p.m. Eastern Time.